

Zama Systems LTD — software development and systems integration

A concise capability statement for procurement teams, technical reviewers and partner organisations evaluating Zamacore for enterprise software delivery in Kenya.

Company information

Legal name	Zama Systems LTD
Trading brand	Zamacore
Head office	Eastern Bypass (Kamaki's), Karuguru Plaza, Office Suite 12, Ruiru, Kiambu County, Kenya
Contact	muki@zama.co.ke · +254 725 345 345
Website	https://zamacore.com
Core business	Custom software development, systems integration, SaaS product engineering and managed support
Registration and tax	Certificate of incorporation, KRA PIN and tax compliance certificate available on request

Core competencies

Custom business systems

Member, tenant, student, patient, stock, billing, approval and reporting workflows built around the organisation's operating model.

Systems integration

M-Pesa Daraja, bank, SMS, WhatsApp, ERP, CRM, accounting, e-commerce, maps, biometric devices and third-party APIs.

Web and mobile platforms

Customer portals, staff portals, administrator dashboards, field applications and responsive web applications.

SaaS product engineering

Multi-tenant platforms with subscriptions, billing, roles, onboarding, analytics and operational tooling.

Data and reporting

Operational dashboards, management reporting, exports, audit trails and reconciliation workflows.

Managed support

Hosting, monitoring, backups, security updates, user support, maintenance and phased improvements.

Representative platforms

RentalDesk	Property and rent operations: units, tenants, leases, M-Pesa reconciliation, arrears, maintenance and owner statements.
Vega POS	Retail point of sale, stock, suppliers, cashier controls, branch visibility and reporting.
Dexa Courier	Dispatch, rider assignment, proof of delivery, COD reconciliation and delivery reporting.
FAMA	Farm and agribusiness records, production, inputs, sales, expenses and reporting.
HotelDesk	Rooms, reservations, guests, housekeeping, billing and hospitality reporting.
Pawa	WiFi billing, MikroTik access, M-Pesa renewals, customer self-care and device records.

Ratibu

School management: admissions, student records, fees, communication and reporting.

ChurchesAdmin

Member records, groups, giving, attendance, events and communication.

Differentiators

Product-backed engineering

We operate our own platforms, so clients benefit from patterns tested in live commercial environments.

Kenyan payment context

M-Pesa collection, matching, receipts and reconciliation are treated as core workflows, not add-ons.

Discovery-led scoping

Written scope, assumptions and exclusions before development, reducing delivery disputes.

Long-term ownership

Documentation, repository handover, training and support planned from the start.

Procurement and due diligence

Company documents

Certificate of incorporation, KRA PIN, tax compliance certificate, company profile.

Commercial documents

Scope schedule, milestone plan, pricing schedule, payment terms, change-control process.

Legal and data

Non-disclosure agreement, data processing agreement, IP ownership schedule, SLA schedule, source-code escrow on request.

Technical review

Architecture walkthrough, security controls, integration approach and support model.

References

Live platform walkthroughs and reference conversations on request, subject to client consent.

Contact

Discuss an enterprise engagement

Send your procurement checklist, security questionnaire or project brief and we will respond with the relevant documents and next steps.